

THE POWER OF COLLECTIVE EXPERIENCE

Every day your team members are on the front line of customer service. Do your customers experience positive, motivated people who are empowered to help them get what they need, or are they meeting roadblocks at every turn?

If you're thinking of ways to build your business' success, it makes sense to start where the action is - by asking your team!

The Team Advisory Board workshop is a facilitated interactive session designed to help you tap in to your team's collective experience and get a sense of how they feel they can make a contribution, and where they see opportunities for improving your business.

Getting you team's feedback and buy-in is just as important as getting your customers feedback. After all, it's your team who deliver on your business promise to your customers every day. It's important for your team to be as committed to your business's success as you are.

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A Team Advisory Board

HARNESS
THE POWER OF
FRONT-LINE KNOWLEDGE...





CREATE AN EXTRAORDINARY BUSINESS -FROM THE INSIDE OUT

"People acting together can accomplish things which no individual acting alone could ever hope to bring about." - Franklin Delano Roosevelt

By providing a forum for your team to express their thoughts and ideas, you're creating a work environment that gives them a say - and a stake - in your business' success.

The Team Advisory Board guides your team through key areas of your business, such as:

- How they see the business, and their place in it.
- How your team interacts with your customers, and idea for how to serve them better.
- The business' current systems and process - do they work and how can they be improved?
- How your business can and does differentiate itself from your competition.

- Your business' structure - what level of decision making powers do your team members have?

Used in conjunction with the results from a session like the Customer Advisory Board, your team will be committed - and accountable - like never before to deliver a standard of service that will truly delight your customers.

A team that works well together is a fantastic asset for any business, and your customers will really notice the difference.

The Team Advisory Board will help you create an environment that's positive and productive for you, your team, and your customers.

FIND OUT HOW

YES! I'd like to learn more about how a Team Advisory Board can help me create an extraordinary business. My details are:

Name: _____

Business: _____

Mailing Address: _____

Phone Number: _____

YES! Please send me my BONUS free copy of How to Improve the Profitability of Your Business.

Please complete and fax back to us on the number overleaf

You're already good at what you do, but even world - class athletes need a coach to stay on top. Talk to us today and learn how we can help you unlock your profit potential and make your goals a reality.

ABOUT OUR CONSULTING SERVICES

We're not your average advisory firm. Far from it.

Our membership of Panalitix mean you have access to the collective knowledge and expertise of an international network made up of hundreds of professionals who specialise in consulting to small and medium-sized businesses, just like you.

Add that to our experience, support and guidance, and can be confident you'll have all the help you need to make your business truly extraordinary.